



Form GSOP 1-PIN (04/98)

STATE OF CALIFORNIA  
Department of General Services - Office of Procurement

## PURCHASE ORDER

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Purchase Order No. Rev. Date  
62112 6/30/2008

<b>Supplier No.</b> 719058	<b>Solicitation No.</b> 56940	<b>Delivery Date</b> As Specified	<b>FOB Point</b> Destination	<b>Invoice Terms</b> N45
<b>BENTLEY SYSTEMS INC</b> 685 STOCKTON DR EXTON, CA 19341 Attn: AMBER TROTMAN  <b>Phone:</b> 610-821-6323			<b>S</b> DEPT OF GENERAL SERVICES <b>h</b> DIV. OF STATE ARCHITECT <b>t</b> 1102 Q STREET, STE 5100 <b>i</b> SACRAMENTO, CA 95811 <b>p</b>  <b>C</b> DSA HEADQUARTERS C-34 <b>h</b> (SAME AS SHIP TO ADDRESS) <b>a</b> <b>T</b> <b>r</b> <b>O</b> <b>g</b> <b>e</b>	
<b>Agency Billing</b> 32505		<b>Agency Purchase Estimate</b> 3122678	<b>Purchase Estimate</b> 67257 <b>Revision</b> 0	
<b>Agency Contact</b> FARIDA SHAGHASI		<b>Phone</b> 916-323-9877	<b>Date Received</b>	

Item No.	Quantity	Unit	Commodity Code	Description	Unit Price	Extension
<b>TERMS AND CONDITIONS:</b>  THE ATTACHED STATEMENT OF WORK CONSISTING OF TWO (2) PAGES IS PART OF THIS AGREEMENT.  THE FOLLOWING DOCUMENTS ARE INCORPORATED INTO THIS AGREEMENT AND MAY BE VIEWED AT THE WEBSITE LISTED.  1. IT General Provisions, GSPD-401IT Revised and Effective 4/12/2007 <a href="http://www.documents.dgs.ca.gov/pd/modellang/GPIT0407.pdf">http://www.documents.dgs.ca.gov/pd/modellang/GPIT0407.pdf</a>  2. IT Software License Special Provisions (Effective 01/21/2003) <a href="http://www.documents.dgs.ca.gov/pd/modellang/softwarepecial012103.pdf">http://www.documents.dgs.ca.gov/pd/modellang/softwarepecial012103.pdf</a>						
1	8	EA	9091-250-0052-8	SOFTWARE SUPPORT & MAINTENANCE RAM ADVANSE GEN FEA SELECT	190.0000	1,520.00
2	8	EA	9091-250-0052-8	SOFTWARE SUPPORT & MAINTENANCE RAM CONNECTION SELECT	133.0000	1,064.00
3	5	EA	9091-250-0052-8	SOFTWARE SUPPORT & MAINTENANCE RAM STEEL SELECT	294.5000	1,472.50
4	5	EA	9091-250-0052-8	SOFTWARE SUPPORT & MAINTENANCE RAM FRAME FEA SELECT	294.5000	1,472.50
5	5	EA	9091-250-0052-8	SOFTWARE SUPPORT & MAINTENANCE RAM FRAME STANDARD STEEL OPTION	95.0000	475.00
6	6	EA	9091-250-0052-8	SOFTWARE SUPPORT & MAINTENANCE RAM FOUNDATION SELECT	109.2500	655.50
7	3	EA	9091-250-0052-8	SOFTWARE SUPPORT & MAINTENANCE RAM FRAME SEISMIC STEEL OPTION	275.0000	825.00

Sales and/or use tax to be extra unless noted above

<b>Buyer</b>  DIANA MERCADO	<b>Phone</b> 916-375-4430	<b>BOC Number</b>
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**Department of General Services - Office of Procurement**

## Form GSOP 2-PIN (04/98)

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Item No.	Quantity	Unit	Commodity Code	Description	Unit Price	Extension
					Total Value:	7,484.50
<p>This purchase order is being awarded on July 31, 2008 pursuant to Government Code Section 13332.17. Any encumbrances made pursuant to this purchase order shall be construed to have been made on the last day of the preceding fiscal year.</p> <p><u>FOB DESTINATION:</u></p> <p>For the purposes of this Award, only FOB Destination will be accepted.</p> <p><u>CHANGE ORDERS:</u></p> <p>This Purchase Order may be amended, modified, or terminated at any time by mutual agreement of the parties in writing, change orders amending, modifying or terminating the Purchase Order, including any modifications of the compensation payable, may be issued only by the State Procurement Officer. All such change orders shall be in writing and issued only upon written concurrence of the supplier. Termination, as that term is used in this section, does not include termination for default of the supplier.</p> <p>This Purchase Order has been registered into the State Contracts and Procurement Registration System (<a href="https://www.scprs.dgs.ca.gov">https://www.scprs.dgs.ca.gov</a>). The Registration Number is: 17600808326493</p>						

DEPARTMENT OF GENERAL SERVICES  
DIVISION OF THE STATE ARCHITECT

STATEMENT OF WORK

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RAM Concept

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This Statement of Work ("Agreement") reflects the services to be provided by Bentley Systems, hereinafter referred to as the "Contractor," for the Department of General Services, hereinafter referred to as the "State".

**SCOPE**

Bentley Systems will provide RAM Concept and twelve (12) months Support. Support will include the following services:

- Services available via phone or email.
- Support Services available during a 5X8 business day (excluding published holidays).
- 2-business-hour response time for critical issues.
- Availability of the most current releases and versions of RAM Concept including any fixes, patches, or workaround products.

Bentley Systems' support will help the State streamline the product support model by providing quick resolution to questions, trouble shooting solutions, and updates that will help lead to the highest application availability possible.

**PERIOD OF PERFORMANCE**

The term of this Agreement will be effective upon the Agreement start date or upon the date the Purchase Order is signed, whichever is later, through March 25, 2010.

**BILLING INFORMATION**

The Contractor shall submit invoices (including the purchase order number) to the following address:

Department of General Services, Division of the State Architect  
1102 Q Street, Suite 5100  
Sacramento, CA 95811  
Attn: Farida Shaghasi, (916)323-9877

## POINTS OF CONTACT

### Contractor Primary Contact:

Rebecca Hooper  
Bentley Systems, Inc.  
2744 Loker Ave. West – Suite 103  
Carlsbad, CA, 92010  
Ph: (760) 431-3610  
Fax: (760) 431-5214  
Email: Rebecca.Hooper@bentley.com

### State's Primary Contact:

Farida Shaghasi, DPM II  
1102 Q Street, Suite 5100  
Sacramento, CA 95811  
Ph: (916) 323-9877  
Fax: (916) 327-3371  
Email: Farida.shaghasi@dgs.ca.gov

Please forward renewal notices to the attention of the State's Primary Contact.

## TERMINATION

The State shall have the right to terminate maintenance upon delivery of written notice at least thirty (30) calendar days prior to any scheduled renewal date.